



Autotask + vPenTest



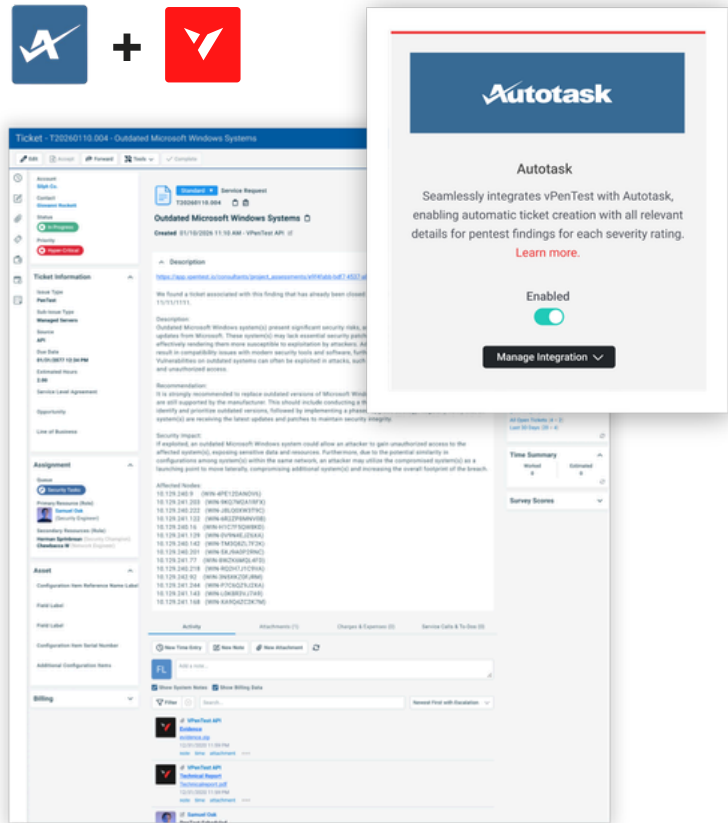
AUTOTASK INTEGRATION

The Autotask Integration enables vPenTest to automatically create and manage Autotask tickets for every pentest finding. Each vulnerability is converted into an actionable, prioritized ticket ensuring remediation starts quickly and nothing gets overlooked.

CLOSE THE GAP BETWEEN DISCOVERY AND REMEDIATION

Manually creating tickets for pentest findings takes time and increases the risk of delayed or missed remediation. This integration removes that friction by automatically generating tickets by severity Critical, High, Medium, Low, and Informational ensuring every finding is documented, assigned, and tracked without extra work for your team.

- **Auto create tickets by severity:** Every finding becomes a prioritized Autotask ticket with no manual entry
- **Intelligent ticket lifecycle:** Update recurring issues, or reopen tickets based on your preferences.
- **Full control, zero complexity:** Define severity mappings, priorities, and lifecycle rules to fit your workflow



HOW IT WORKS

- 1 **Enable Integration:** Turn on Autotask in Global Settings under the Integrations tab
- 2 **Configure Settings:** Map severity levels and ticket rules to match your workflow
- 3 **Run Tests:** Tickets are automatically created for each finding
- 4 **Track Remediation:** Tickets update as vulnerabilities are resolved

Enable the Autotask Integration today to automate ticketing and accelerate remediation!

Schedule a Demo Today!